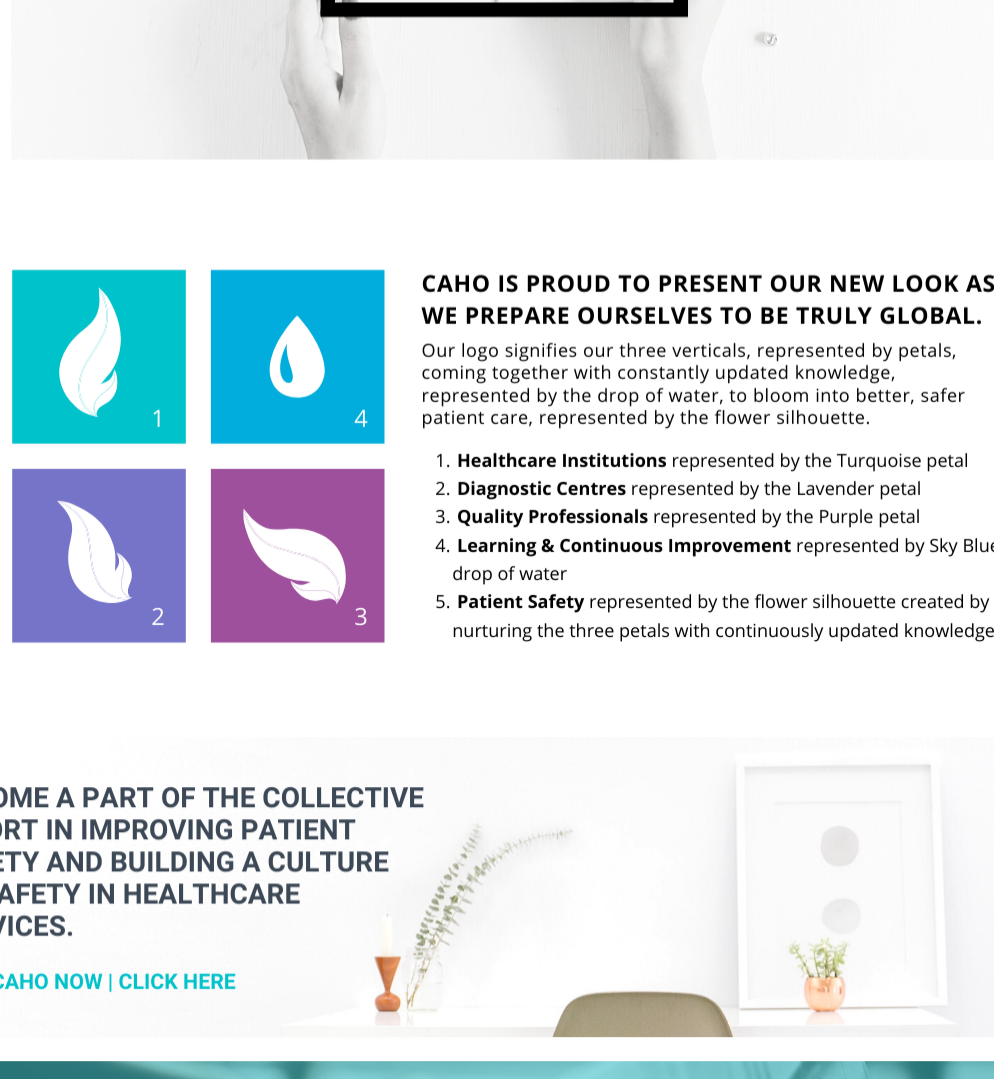


2021 CAHO FRIDAY UPDATE

ISSUE 18 | 08 JANUARY 2021

A NEW YEAR | A NEW YOU | A NEW CAHO



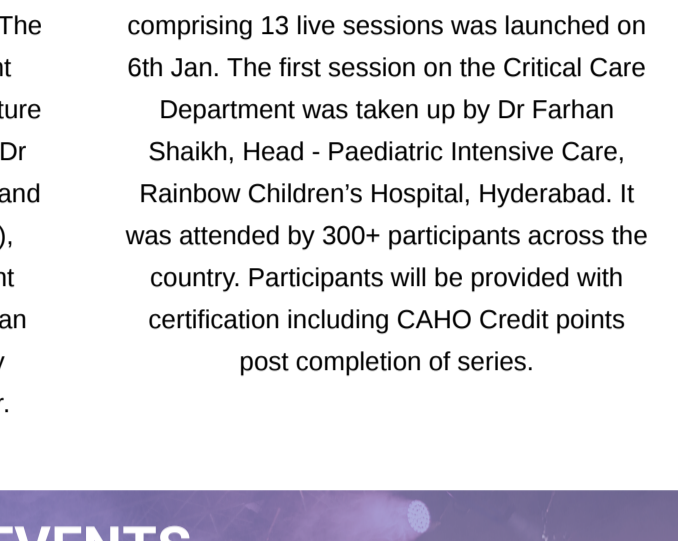
CAHO IS PROUD TO PRESENT OUR NEW LOOK AS WE PREPARE OURSELVES TO BE TRULY GLOBAL.

Our logo signifies our three verticals, represented by petals, coming together with constantly updated knowledge, represented by the drop of water, to bloom into better, safer patient care, represented by the flower silhouette.

1. **Healthcare Institutions** represented by the Turquoise petal
2. **Diagnostic Centres** represented by the Lavender petal
3. **Quality Professionals** represented by the Purple petal
4. **Learning & Continuous Improvement** represented by Sky Blue drop of water
5. **Patient Safety** represented by the flower silhouette created by nurturing the three petals with continuously updated knowledge.

BECOME A PART OF THE COLLECTIVE EFFORT IN IMPROVING PATIENT SAFETY AND BUILDING A CULTURE OF SAFETY IN HEALTHCARE SERVICES.

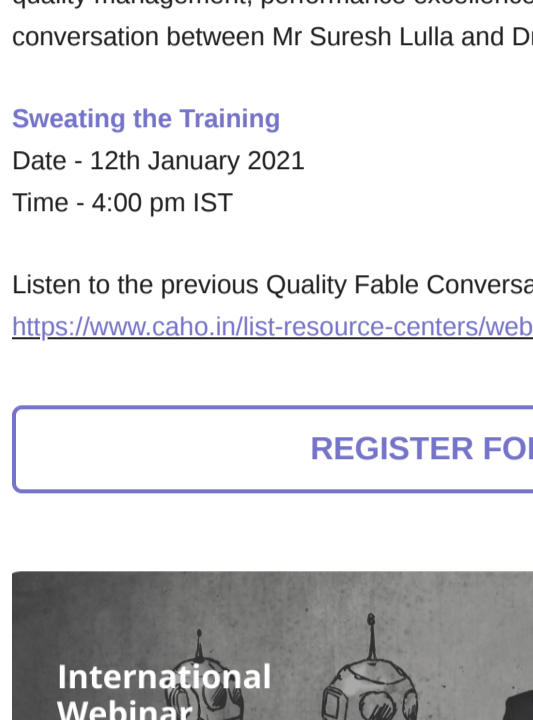
[JOIN CAHO NOW | CLICK HERE](#)



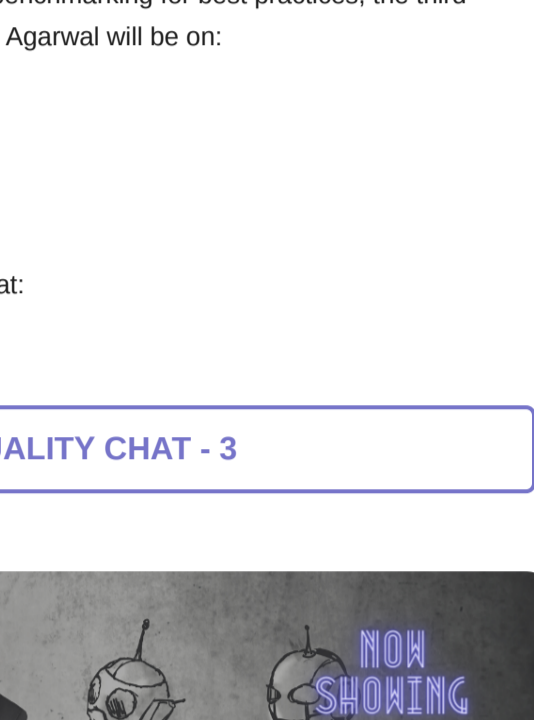
NEWS @CAHO

NEW LAUNCHES

WEBINARS

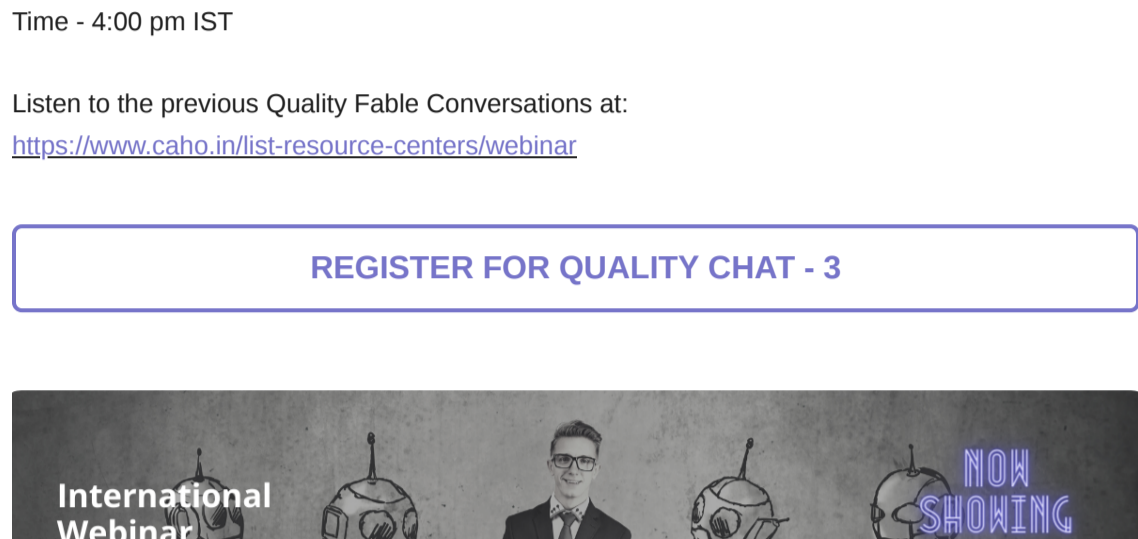


The CAHO - ISQua International Webinar Series was officially launched by Dr Peter Lachman, CEO ISQua on 5th Jan 2021. The second webinar of the Series - Incident Reporting Analysis and Building The Culture of Reporting was moderated by Prof Dato' Dr Ravindran Jegasothy, President ASQua and Dr Shin Ushiro (ISQua Board Member), Professor & Director, Division of Patient Safety, Kyushu University Hospital, Japan and Director, Japan Council of Quality Healthcare (JCQHC) was the Speaker.



The second masterclass series on NABH 5th edition Requirements- Focus on Departments comprising 13 live sessions was launched on 6th Jan. The first session on the Critical Care Department was taken up by Dr Farhan Shaikh, Head - Paediatric Intensive Care, Rainbow Children's Hospital, Hyderabad. It was attended by 300+ participants across the country. Participants will be provided with certification including CAHO Credit points post completion of series.

EVENTS @CAHO



Quality Fables Chats

Register for the next Quality Fables Chats

In the continuing Quality Fables Chats' series based on real experience and effective training on quality management, performance excellence and benchmarking for best practices, the third conversation between Mr Suresh Lulla and Dr Vijay Agarwal will be on:

Sweating the Training

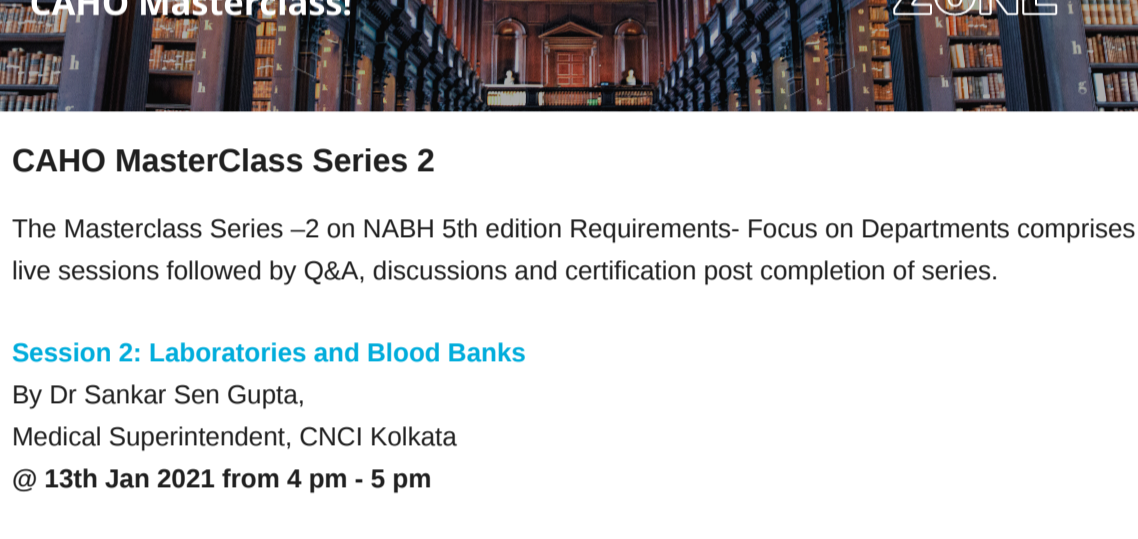
Date - 12th January 2021

Time - 4:00 pm IST

Listen to the previous Quality Fable Conversations at:

<https://www.caho.in/list-resource-centers/webinar>

[REGISTER FOR QUALITY CHAT - 3](#)



International Webinar Series

2nd March 2021 @ 5pm IST

Human Factors in Patient Safety

By

Prof. René Amalberti, MD, PhD

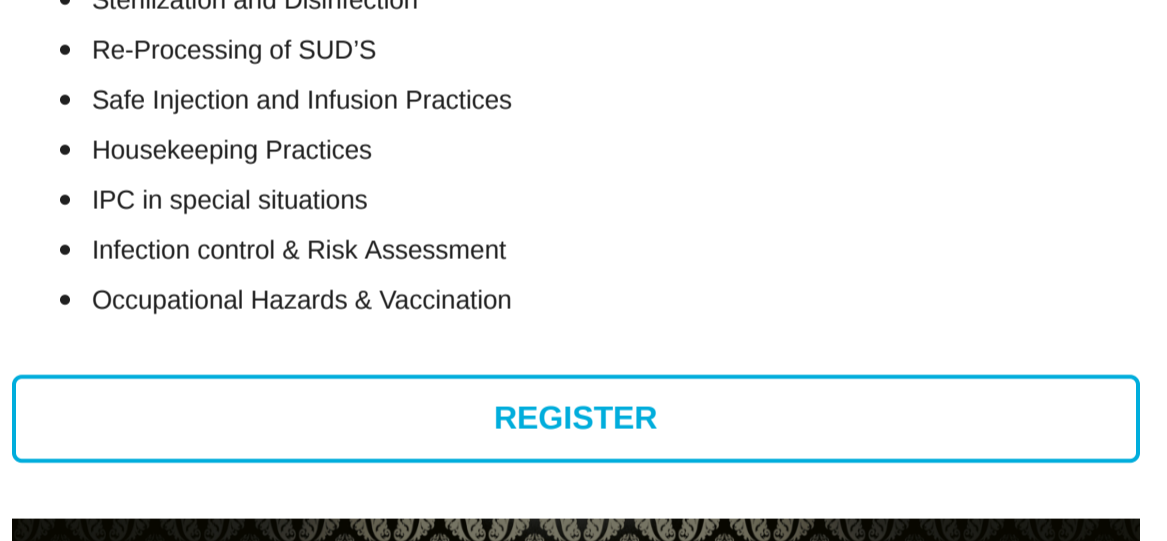
Professor of Medicine, Senior Advisor - Patient Safety,

Haute Autorité de Santé (HAS), France

Participation certificates will be issued jointly by CAHO and ISQua with 2 each - CAHO Credit points and ISQua Fellowship Credit points.

[REGISTER FOR WEBINAR](#)

ACADEMY @CAHO



CAHO MasterClass Series 2

The Masterclass Series -2 on NABH 5th edition Requirements- Focus on Departments comprises live sessions followed by Q&A, discussions and certification post completion of series.

Session 2: Laboratories and Blood Banks

By Dr Sankar Sen Gupta,

Medical Superintendent, CNCI Kolkata

@ 13th Jan 2021 from 4 pm - 5 pm

13 LIVE SESSIONS

- Radiology Department
- Laboratories & Blood Bank
- Emergency Department
- Human Resources Management
- Doctors
- Critical Care
- Nurses
- Medication Management
- Infection Control Professionals
- Quality and Patient Safety
- Top Management
- Facility Management
- Medical Records/ Information Management

[FIND OUT MORE / REGISTER NOW](#)

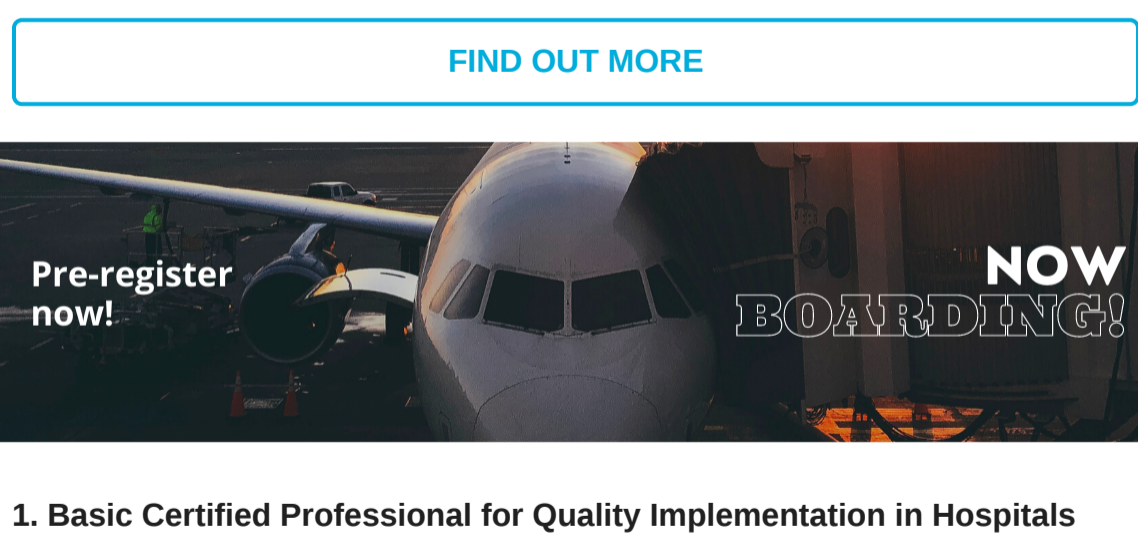
CAHO MasterClass Series 1

The 8 sessions of Master Class series - 1 are available for self-paced learning for those who missed attending. These sessions can be attended at your convenience.

8 SESSIONS

- Clinical Indicators by Dr Narayan Pendse
- Patient-Reported Outcome Measures by Dr Sanjeev K Singh
- How do you measure the Culture of Safety? - Tools & Techniques by Mr Krishnan Sankarnarayanan
- Patient Satisfaction V/s Patient Experience by Dr Anuradha Pichumani
- Infection Control Risk Assessment -ICRA and Point of Care Risk Assessment -PCRA by Dr J Jayalakshmi
- Failure Mode and Effect Analysis-FMEA by Dr Shweta Prabhakar
- Mock Drills - Table Top Exercises by Dr Lallu Joseph
- Clinical Audit by Dr. Suneel C Mundkur

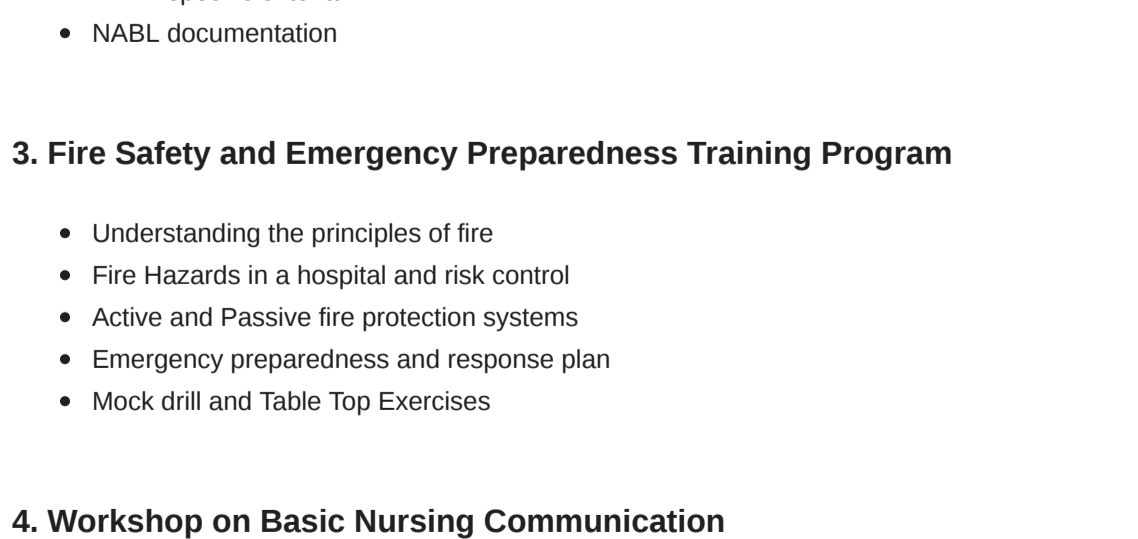
[REGISTER NOW](#)



23rd & 24th January 2021 (9 am to 5 pm)

- Thorough knowledge of Entry-Level Standards and their implementation with the right intent
- How to close NC's
- How to apply online through HOPE portal
- Preparing SOPs and manuals
- Group Exercises
- Mock audits

[REGISTER](#)



26th & 27th January 2021 (9 am to 5 pm)

Eligibility Criteria: Basic CPHIC Certification

- Standards Precautions
- Transmission Based Precautions
- Surveillance of HCAI
- Antimicrobial Stewardship
- Sterilization and Disinfection
- Re-Processing of SUD'S
- Safe Injection and Infusion Practices
- Housekeeping Practices
- IPC in special situations
- Infection control & Risk Assessment
- Occupational Hazards & Vaccination

[REGISTER](#)



Healthcare Quality Improvement is about solving chronic problems in organizations that are embedded in managerial processes and do not come with alarms. Therefore, tragically, they hatch chronic waste referred to as Cost Of Poor Quality (COPQ).

CAHO - QIMPRO presents "Certification for Problem Solving" commencing from January 2021. The program has been designed to build an army of healthcare professionals who are adept at recognizing and solving chronic problems in cross-functional managerial processes and help to significantly reduce the COPQ in the hospital.

The program comprises of:

- Live weekly lectures (8 Talks) on each Quality Tool by Mr. Suresh Lulla with a practical application of the tool by a healthcare specialist.
- A self-paced online module on problem-solving - Problem Solving Pro

[REGISTER](#)

CAHO in association with Sankara Nethralaya brings to you Certificate Program in Healthcare Quality Management. The program will cover theoretical and practical aspects of quality at all levels of healthcare delivery.

Program Highlights:

- 3hours x12 Saturdays online contact classes
- Introduction to Quality Management Standards & Accreditation
- Quality Improvement Tools & Projects
- Quality in Clinical Processes & Support Services
- Facility Management & Operations
- Clinical Governance

[FIND OUT MORE](#)

1. Certificate Course in Healthcare Risk Management (CHRM)

10 self-paced e-modules with exercises, references and CHRM certification after online evaluation by CAHO in association with Asian Society for Quality in Healthcare (ASQua).

2. Migration from NABH 4th edition to 5th edition

11 self-paced e-modules with exercises and references about the transition to NABH 5th edition followed by online evaluation. It aims at helping healthcare professionals through the stepwise progression to a mature quality system covering the full accreditation process.

3. RT-PCR with CBNAAT and TrueNat for COVID Testing Laboratory

The program consists of 8 self-paced e-modules on RT-PCR application in molecular diagnostics in implementing standardized molecular techniques.

You should submit e-modules along with assessment within pre-defined completion timeline from the day of login to earn your certification.

[FIND OUT MORE](#)

1. Basic Certified Professional for Quality Implementation in Hospitals (CPQH Basic)

- Thorough knowledge of Entry-Level Standards
- Implementation with the right intent
- How to close NC's
- How to apply online through HOPE portal
- Preparing SOPs and manuals
- Group Exercises
- Mock audits

2. Certificate Course on Laboratory Quality Management System & Internal Auditor (ISO: 15189 -2012)

- Implementation of the Laboratory Management System
- Requirements of International Standards ISO 15189:2012
- NABL specific criteria
- NABL documentation

3. Fire Safety and Emergency Preparedness Training Program

- Understanding the principles of fire
- Fire Hazards in a hospital and risk control
- Active and Passive fire protection systems
- Emergency preparedness and response plan
- Mock drill and Table Top Exercises

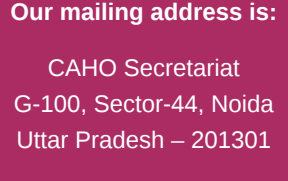
4. Workshop on Basic Nursing Communication

- Bedside Communication
- Challenging Scenarios
- Learning from other industries
- Barrier in Communication
- Professional Nursing Etiquettes
- Innovation Facilitating Communication
- Listening & Empathy
- Scripted & Standardized Communication

5. Workshop on Clinical Audit

- Difference between clinical audit and research
- Clinical Audit cycle
- Selection of topic & criteria
- Drafting objectives & setting targets
- Submitting proposal & obtaining approval
- Data collection & analysis
- Report presentation
- Implementing change & sustaining improvement

[PRE-REGISTER](#)



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